

Water Meter Connections

A water meter is a device that records the amount of water being used on your property. The meter known as the “primary” meter is situated at the property boundary.

How do I apply for a water service and meter?

You will need to know what size connection you need for your property. Consulting with your licensed Plumber or Hydraulic Consultants is recommended.

It is the responsibility of the applicant to ensure that the service is required before making an application and payment.

If the application is for a fire service, an additional water service and meter may be required.

Council will supply, on application, the following sizes – 20mm, 25mm, 32mm, 40mm, 50mm, 80mm & 100mm

Each of these size connections have an individual application fee (refer to Councils Fees & Charges)

For connections larger than a 50mm, it is requested that you obtain a quotation from Councils Water & Sewerage Department.

When should I apply for a water service?

You should apply for a Water Service prior to any construction works commencing on the site.

Prior to commencement of work, it is necessary for the licensed plumber to obtain a Plumbing & Drainage Compliance permit from Council.

Where do I lodge my application to connect a water service to my property?

Applications can be lodged with the relevant fees:

- Email to mail@grc.qld.gov.au; (an Invoice will be sent to you)
- Visit our Customer Service Centres (Goondiwindi, Inglewood or Texas)

How long does it take for the connection to be carried out?

It is requested that you allow a minimum of five working days for the installation to be completed by us following the lodgement and payment of the application.

