

# FAQS

## Floods: Inglewood

**PREPARATION**

**EVACUATION**

**SANDBAGGING**

**ASSISTANCE**

**COOLMUNDA DAM**

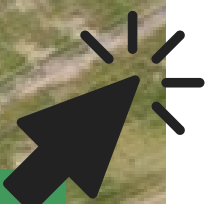
**ASSEMBLY POINT**

**KEY CONTACTS**

## Frequently Asked Questions

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# Is Inglewood at risk from *floods?*

Like many townships across Australia, floods do pose a risk for Inglewood. The township is located on the banks of the Macintyre Brook. Which is fed upstream by Bracker and Canning Creeks. Heavy rainfalls over the Sandy, Canning and Macintyre/Bracker Creek catchment areas can cause flooding north of the Inglewood township.

In November 2021, the height of the Macintyre Brook reached 11.2 metres at the Inglewood Bridge. There was widespread flooding of approximately 100 properties.



[Click to watch a timelapse of the flood in Albert St, Inglewood.](#)





# How can I be prepared?

The best way to minimize the impacts of a flood or any natural disaster is to be prepared.

**No matter what the forecast, follow these 3 simple steps:**

- **Understand your Risk: Stay Informed**

Subscribe to the BOM App for up-to-date weather forecasts and warnings.

Listen to your local ABC Radio- 747AM/92.7FM - for the latest news and updates.

Visit the GRC Disaster Dashboard for the latest road conditions and warnings.

- **Have an Emergency Plan for your Household**

- ☐ An emergency contact list
- ☐ A list of jobs to prepare your household for a flood
- ☐ A plan for household members with special needs
- ☐ A plan for when and where you will evacuate to
- ☐ A plan for your pet's care in an emergency
- ☐ Check in on your neighbours

- **Pack an Emergency Kit**

Pack a kit that contains essential provisions to sustain your household for up to 72 hours (3 days) isolation and/or essential services were disrupted.

# How do I prepare my home/business?

**Here are some ideas to help prepare your home and business:**

- Lift valuables off the floor to prevent or minimise flood damage.
- Tie down loose items (including gas bottles) in your yard to prevent them floating away and becoming a hazard in the flood.
- If necessary, collect and fill sandbags to protect your property.
- Check out the [Get Ready website](#) for more tips



[Download the ABC listen app](#)



[Download the Emergency + app](#)

**For detailed information on what to do, visit the Get Ready website**

<https://www.getready.qld.gov.au/>





# Where can I get sandbags and sand?

**Inglewood SES Building,  
91 Albert St, Inglewood**

Bag and sand will be available, but it's up to you to do your own filling. Bring your own shovel.

## Contact Numbers

- SES – 132 500
- Local Controller, Ann McGlashan – 0428 067 744

Tips on how to fill and layout your sandbags are on the [Queensland Fire and Emergency Services](#) website.

# How will I know when to evacuate?

If you need to evacuate, Council will use the Emergency Alert System. It is a national telephone warning system, which sends a voice message to your home phone and a text message to your mobile phone. **It is vital that you follow the advice in these warnings and leave early to avoid being isolated.**

Members of the Queensland Police Service and SES may also commence door knocking.

# Where do I go if I need to evacuate?

**Self-evacuate early to a place of safety**  
– go to friends or family out of the impact zone.

If directed to evacuate go to the **Inglewood Waste Facility Assembly Point** on the Inglewood-Texas Road.

In Inglewood, the nature of flooding is that we have very little warning, but flood waters usually recede in a relatively short time.



## What can I expect at the assembly point?

- ☐ Limited sheltered areas, so be prepared to shelter in your vehicle or parking area
- ☐ Bring fold-up chairs to make it more comfortable
- ☐ There will be a QR Code registration process
- ☐ Directed parking by officials
- ☐ Basic amenities
- ☐ Some water available
- ☐ Limited food so come prepared and bring enough for approximately 24 hours

## Is the assembly point suitable for people with disabilities?

A Priority Parking area has been set aside with a disability toilet close by on site. However, if someone in your household needs special care, include this in your Emergency Plan and have arrangements in place that will best suit their needs prior to an event.

## Can I bring all my vehicles?

One vehicle per household is preferred at the Assembly Point, so think about where you can store your extra vehicles if they were at risk of being impacted by the flood.

## What about caravans?

There will be some limited space for caravan parking at the Assembly Point. If you bring your caravan, please stop at the Weigh Office and follow the direction of the Assembly Point Team so that the best arrangements can be made for you.





## Can I *help* at the assembly point?

Assistance would be greatly appreciated, but we ask that you register and park your vehicle as directed before you approach the Assembly Point Team.

The Team will be in Hi-Vis vests and will advise you of the best way you can help.

## When will I be able to return to my *home*?

When the Queensland Police Service (QPS) have declared the impacted area safe, a staggered process to return everyone home will begin. Information will be disseminated through SMS messaging, information boards at the Assembly Point and PA System Announcements.

**Please only act on the messages from authorities** – residents will be advised when it is safe to return to their homes.

## Can I bring my *pets* to the assembly point?

The assembly point has been designed for people rather than animals, so the best thing you can do is find somewhere safe for them to stay away from floodwaters. If this is not possible, you can bring domesticated animals to the assembly point, but they must remain restrained at all times – for example, cats are to be in carriers and dogs on leads. You will also need to bring supplies to look after and clean up after your animal.





An aerial photograph of the Coolmunda Dam. The river is filled with thick, brown floodwater. The dam structure, consisting of several concrete spillways, is visible in the center. The surrounding landscape is green with trees and grass, but the water level is significantly higher than normal.

## Is the town protected by *Coolmunda* Dam?

No, Coolmunda Dam is not designed to provide flood protection (i.e. it is not a flood mitigation dam). The dam has very little impact on the floods in Inglewood, at best, it may delay the flood by a few hours, but certainly does not hold the water up.

 [Learn more about Coolmunda Dam](#)



 [Click to open in Google Maps](#)



## Can I see the possible *impact* of flooding on my property?

Council is working with the Queensland Government to produce mapping and an interactive portal so that residents can see the likely impact on the floor level of their property at certain flood heights. Unfortunately, this may not be available until 2023. Council will let residents know when this resource is available.

## Will my property price be affected by *flood mapping*?

This is unlikely. In Australia lots of towns release their flood mapping, and all Councils in Queensland are required to publish a form of flood mapping as part of the planning scheme. The impact of releasing this mapping on property prices has been studied, and no long-term price changes have been found.

If a large flood were to happen in Inglewood, then this may impact property values due to the increased risk of repeat events. The development of these flood maps are a great way to prepare and minimise impact to households.

## Who can I talk to about my individual circumstance?

You can contact your local Customer Service Centre and make an appointment to speak or meet with our disaster management staff to discuss your individual circumstance or any concerns that you may have.

### **Goondiwindi Regional Council**

Postal: LMB 7, Inglewood, QLD 4387

Email: [mail@grc.qld.gov.au](mailto:mail@grc.qld.gov.au)

Website: [www.grc.qld.gov.au](http://www.grc.qld.gov.au)

Telephone: 07 4671 7400

### **Tune into Local Radio:**

ABC Local Radio 92.7FM / 747AM



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Goondiwindi  
**REGIONAL  
COUNCIL**



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