

The black/white numbers, on the left, show the reading in kilolitres.
These are the numbers used for billing purposes.

The white/red numbers, on the right, show litres used.
If this dial continues to move when all water taps are turned off inside the property it may indicate you have a leak.





How to read your Water Meter

High Water Use Checklist


There are number of factors that may cause your water bill to increase. Slight changes within your household consumption or a concealed water leak can impact on your bill. The following checklist may help you narrow down what is causing the unusually high water bill.

- Did you have any guests or extra laundry demands?
- Have you had any new water appliance or fittings installed recently?
- Do you see or hear water running or dripping from toilets, taps, pipes or hoses?
- Have you made changes to your garden? Is the timer working on your irrigation system?
- If you have a swimming pool is the auto-fill system working properly?
- Has your household been taking longer showers?
- Have you had any recent leaks or plumbing work completed, that could have contributed to increased water use?
- Are re-circulating pumps working on any ornamental water features?
- Check your evaporative air conditioners are functioning correctly.

How much water do you use?

-  Check your water bill, it gives an indication of average daily water use.
-  Check your water meter. Make a note of your meter reading, then check it again week later. Divide the amount by seven to estimate the daily use for your household.

Repairing a Water Leak

 If the leak is in one of your pipes (the property owner's pipes), you should call a licensed plumber. You will also be charged for the water that your property uses while the leak remains unrepaired. For information regarding Council's policy on Concealed Water Leaks please refer to [GRC 0071 Concealed Water Leaks Policy](#) on the Goondiwindi Regional Council website.

Report a leak or burst pipe!!

Don't assume we know about it!!

If you see a Council owned tap or burst pipe, please call Goondiwindi Regional Council Customer Service Centre on 0746 717 400



Snap Send Solve

Snap Send Solve is a free app that allows residents to take a photo and report any Council issues by sending a general request to Council.

Download the free app from the App Store or Google Play Open the app and start a report—Snap a photo—wait to be found by your GPS—Choose an incident type and SEND.

