

# ARRANGING AN INTERMENT OF ASHES



Council understands that making arrangements for the interment of a loved one can be an emotional and stressful process to navigate. Our staff will work with you or your funeral director to make their farewell as smooth as possible.

## FREQUENTLY ASKED QUESTIONS

### **Are Council staff required to inter ashes in a grave?**

No, when interring ashes into a grave Council staff are not required to be onsite. Arrangements can be made with families prior to the interment to ensure the process is carried out seamlessly.

### **Is a flower vase included in the interment of ashes fee?**

Yes, where ashes are interred into a columbarium wall the fee paid includes the installation of a small flower vase to the left of the plaque.

### **Do I need to reserve a grave or niche prior to interment?**

No, a reservation is not required prior to an interment. If your loved one does not have a reserve, Council will allocate the next available niche or grave for the interment of ashes.

### **Can I inter ashes and install a plaque on the Columbarium wall myself?**

No, as the plaque is required to be affixed to the columbarium wall, Council staff will carryout this process. You can arrange to deliver the plaque and ashes to the appropriate Council Customer Service Office and staff will arrange for the ashes to be interred within two business days. If you would like to be onsite or hold a service prior to the ashes being interred, a demand service fee is applicable.

### **Can more than one ashes urn be interred in a grave?**

Yes, up to four ashes urns can be interred into a grave either preceding or following a coffin interment. Applications for interment of ashes will only be accepted from the burial rights holder.

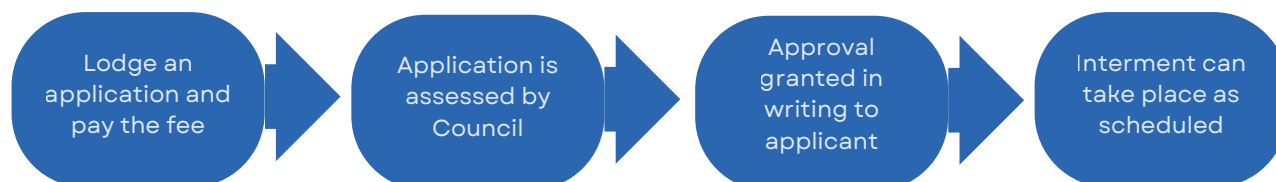
### **Does it cost more to inter ashes on a weekend or public holiday?**

An additional fee is charged if you require Council staff to assist with interment of ashes in a grave. If staff are not required there are no additional charges. Staff are required to inter ashes in a niche and charges apply.

### **Can more than one ashes urn be interred in a niche?**

Unfortunately the niches only allow for one ashes urn to be interred.

## THE APPLICATION PROCESS



### FORMS AND FEES:

#### Application to Inter Ashes in a Grave

You can arrange for ashes to be interred in an existing grave or a new grave where a coffin burial hasn't preceded this interment.

#### Application to Inter Ashes in Columbarium Niche

An ashes urn can be interred into a columbarium wall niche, with the plaque and small flower vase installed by Council.

#### Fees for Interment of Ashes

Where the ashes are interred in a grave not preceded by a coffin burial an additional fee is charged for the use of a grave.