



## GOONDIWINDI REGIONAL LIBRARIES CONDITIONS OF ENTRY AND USE

Goondiwindi Regional Council (Council) is committed to providing a welcoming, inclusive and safe environment for all visiting and working in Goondiwindi Regional Libraries and asks that customers follow standards of acceptable behaviour. These Conditions outline acceptable standards of behaviour and use of library facilities.

### CONDITIONS OF ENTRY

By entering the library and surrounding premises, you agree to comply with these Conditions of Entry and any reasonable direction given by library staff.

### EXPECTED BEHAVIOUR

- Treat staff and other visitors with courtesy, dignity and respect.
- Use library collections, equipment and facilities with care.
- Follow all signage and reasonable directions from staff.
- Supervise children under 12 years of age at all times.
- Maintain appropriate standards of dress i.e. a top that covers torso and chest area, bottoms that provide coverage of lower body and footwear
- Personal hygiene that doesn't interfere with others use of the space, clothing that isn't soiled, contaminated or poses risk to others hygiene.
- Always keep personal belongings with you.

### PROHIBITED BEHAVIOUR

- Engaging in aggressive, threatening, abusive, harassing or intimidating behaviour.
- Using offensive, discriminatory or obscene language or material.
- Smoking, vaping, consuming or being affected by alcohol or using illicit drugs.
- Bringing weapons, hazardous materials or dangerous items into the library.
- Causing excessive noise or disruption.
- Clothing and accessories that display offensive imagery/text or that target a group or individual based on race, religion, gender or sexuality must not be worn.
- Accessing inappropriate digital materials
- Damaging, defacing or stealing library property.
- Leaving children under the age of 12 or personal belongings unattended or without direct supervision.
- Bringing animals into the library other than accredited assistance animals (unless authorised).
- Undertaking commercial activities, canvassing or distributing unauthorised materials.

**REVIEW DATE:** 31/01/2028

## USE OF FACILITIES AND EQUIPMENT

Access to computers, Wi-Fi, meeting rooms and other facilities is subject to Council policies and availability. Users must comply with the Library's Internet and Public Use policies when accessing digital services.

## PHOTOGRAPHY AND FILMING

Photography or filming for personal use is permitted provided it does not disrupt library operations or infringe on the privacy of others. Commercial photography or media activity requires prior approval from Council.

## SECURITY AND MONITORING

CCTV monitoring is in operation for the safety and security of visitors, staff and property. Library staff may request inspection of bags or personal items where reasonable.

## NON-COMPLIANCE

Failure to comply with these Conditions of Entry may result in one or more of the following actions:

- A verbal warning.
- Direction to leave the premises.
- Suspension or cancellation of library membership.
- Suspension or banning for accessing and using facilities.
- Referral to Queensland Police Service where appropriate.

You must abide by all reasonable directions given by staff and leave the building when directed to do so. Access is only permitted during opening and will not be granted outside of these times.

## RELATED POLICIES AND LEGISLATION

These Conditions of Entry should be read in conjunction with relevant Goondiwindi Regional Council policies, local laws and applicable Queensland legislation.

**REVIEW DATE:** 31/01/2028